

# CITY OF LA MIRADA

**NORWALK STATION  
FIELD OPERATIONS REGION III**



The year 2002 brought significant changes to Norwalk Station, with the opening of the La Mirada Community Sheriff's Station and the Public Safety Annex Building. The City of La Mirada has always promoted multi-agency teamwork, combining the services of City Public Safety, the County Probation Department (Juvenile and Adult), the California State Department of Corrections, the District Attorney's Office, and the Sheriff's Department within their facilities.

With the completion and dedication of the La Mirada Community Sheriff's Station, the multi-agency team was co-located in the City's new facility. The 6,900-square-foot Sheriff's Station is open from 9:00 a.m. until 9:00 p.m., seven days per week, to provide convenient access to the community. Since all team members are located in the La Mirada Civic Center area, questions and problems are addressed quickly and more efficiently.

Another significant change was the appointment of a Service Area Manager to the Public Safety Team. A Service Area Manager is a Lieutenant who serves as a



liaison between the Sheriff's Department and La Mirada City officials. In addition, the Lieutenant oversees and manages Sheriff's Department patrol and detective functions that operate from the La Mirada Community Sheriff's Station. The Lieutenant is supported by five patrol sergeants and one special assignment sergeant. These sergeants provide supervision of the 29 Sheriff's deputies who regularly work in La Mirada.

The new La Mirada Public Safety Annex Building, a 26,000-square-foot converted industrial building, serves as the staging area for personnel assigned to the City of La Mirada. Deputies were relocated from the Norwalk Sheriff's Station to the Annex Building where deputies now start and end their shifts. Deputies also attend briefings, access the Sheriff's Data Network, and complete reports at this facility. By relocating the personnel staging area to the Annex Building, response times were reduced.

Many programs were implemented in 2002 and will continue to evolve. Each program is designed to provide better service to the community and build team commitment to City priorities. These programs include:

### Training

Patrol Deputies were provided an opportunity to rotate for one month into an "investigative" position of their choice. These positions included the Detective Bureau, Narcotics Bureau, Safe Streets Bureau, Special Assignment Team, and Family Crimes Bureau. The experience enhanced their expertise, helped them learn the role of an investigator, and strengthened their field performance when returning to patrol duties. Upon return, deputies shared their new found knowledge with others.

Deputies were also provided with opportunities to attend training outside the unit, in order to expand their horizons. This training included street racing seminars, search warrant writing classes, and officer-involved shooting training.



### Service

Through the Service Area Manager, sergeants were individually tasked with developing written plans to enhance service to the community and build a committed team of deputies. To increase service to the community, plans were developed to reduce response times, encourage patrol deputies to conduct thorough follow-up investigations, instill Service Oriented Policing ideas, and familiarize deputies with City officials and their philosophy. To build a committed team of deputies, plans were developed to address time-off and scheduling concerns, increase training, ensure adequate equipment was available, and to more frequently commend deputies for their actions.

Sheriff's Department service in the City of La Mirada will continue to be enhanced as these programs, and future plans, continue to develop.

